AxisGO® Instruction Manual

Congratulations on purchasing your **AxisGO**. The AxisGO opens new possibilities to advance your iPhone® photography and cinematography, all the while staying connected to friends and family via instant social media sharing, SMS® or even phone calls.

Please read the following instructions and care tips before using your AxisGO for the first time. You can also visit our website and YouTube channel for more tips and information.
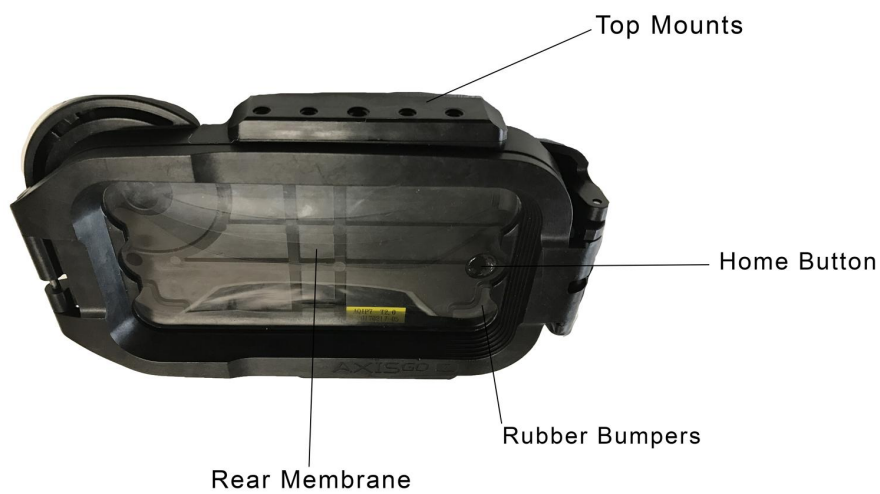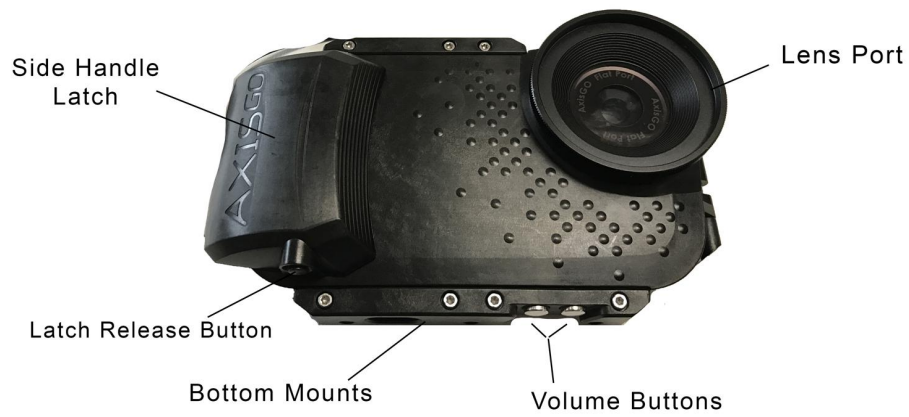
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Package Contents

1. AxisGO
2. Standard Lens Port
3. Wrist Lanyard
4. Insert Card with Instructions
5. O-ring Grease Tube
6. O-ring Removal tool
7. Soft Protective Case

Nomenclature

Side Handle Latch

Lens Port

Latch Release Button

Bottom Mounts

Volume Buttons

Top Mounts

Home Button

Rear Membrane

Rubber Bumpers

Initial Setup

Before using your AxisGO for the first time you must conduct a water test as explained below. You can perform the water test in any body of water that allows submersion down to the depth of 1-3ft. Make sure the o-rings are clean and dry before testing. If the o-rings or the AxisGO show any signs of damage do not use. Replacement o-ring kits can be ordered through the website.

Make sure the o-ring in Fig 1. is present before installing the port. Turning clockwise, screw in the supplied lens port to the front of the AxisGO, aligning the

threads of the lens port and AxisGO correctly, to make sure there is no cross threading. Do not overtighten the port. Tighten only so the gap between the port and body disappears.
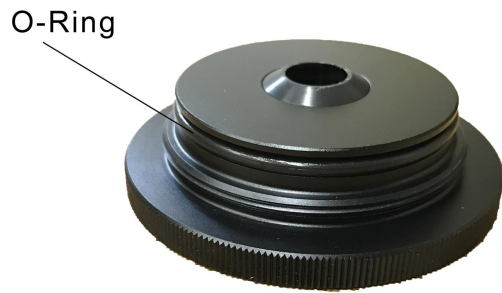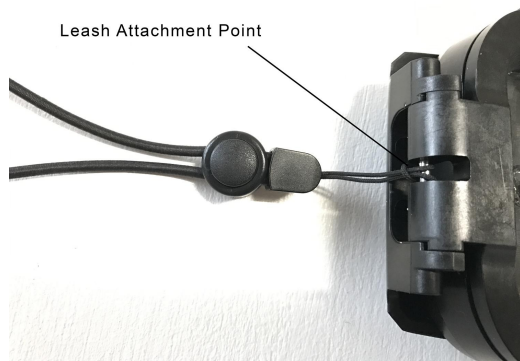
O-Ring

Fig 1.

Attach the included wrist strap by tying the tether to the leash attachment point. Only attach the leash to the side hinge locations as shown. It may be easiest to install the leash with the handle open.

Leash Attachment Point

Check the main o-ring is located in its correct position as seen in Fig 2. and is in good condition.

O-ring

Fig 2.

Close the backplate and lock the side latch by wrapping it around to the front locking mechanism, and squeeze the latch down. An audible 'click' should be heard to indicate the latch is locked, and the latch release button should protrude

to its original position. Pull back firmly on the side handle latch to ensure it has locked correctly. Conduct a visual inspection of the AxisGO to be sure a good seal has been created by checking that the entire backplate has engaged well with the front section, and there is no debris or other material interfering with the sealing o-ring. A small gap between the backplate and frame is normal.

Always use a wrist strap or leash when using the AxisGO in any body of water as it is negatively buoyant, therefore if it is dropped, it will sink.

Once the wrist strap is attached to your wrist you can insert the AxisGO into the water.

1. Hold the AxisGO and immerse it into the water for a period of 20 seconds.

2. Remove the AxisGO from the water, give it a quick dry with a towel and check that no water has penetrated inside. Point the AxisGO up and check around the back-plate edges, then point it down and check the edges of the front port for any water that may have penetrated. Water can enter the AxisGO when opening the backplate, so do not confuse this with a leak.

3. If this is all clear and there has been no ingress, repeat Step 1 and hold the AxisGO under the water for 30 seconds.

4. Repeat step 2, and if no water has entered you are ready to install your iPhone and begin shooting. If any water enters the AxisGO during the test, dry it out completely and then repeat the instructions on installing your port and water testing. If a leak persists, please email support at contact@axisgo.com

Installing your iPhone

Make sure the inside of your AxisGO is completely dry and clean. Clean the iPhone screen of any fingerprints. Insert the iPhone into the rubber bumpers inside the AxisGO. The home screen should face upwards with the home button aligning with the AxisGO home button.

Before closing the backplate, make sure the main o-ring is free from any sand or other debris. Close the backplate and lock the side handle latch. Take care that your leash does not interfere with the hinge or o-ring when closing the backplate.

Now your AxisGO is ready for the water, snow, dirt or anywhere else you can take it!

Venting the AxisGO

'Venting' is the technique of expelling air from the AxisGO before closing the backplate. To 'vent' your AxisGO, apply pressure to the rear membrane as you close the rear backplate and lock the side handle. Pushing onto the phone with 1 finger (fig 3.) will remove a small amount of air, or using your whole palm will remove a greater amount of air. Each action will have different pros and cons as sensitivity and water interference* will vary through the techniques.

 fig 3

A unit that is not vented will be slightly less sensitive when controlling the touchscreen and more resistant to water interference. A fully vented unit will be much easier to control and navigate the touch screen, but will be more likely to receive water interference. Experimenting with these techniques will allow you to see which technique suits you and your application best.

*Water interference is when turbulent water pushes against the rear membrane and can activate the screen unintentionally.

NOTE: It is recommended any screen protectors be removed before using the AxisGO. The screen protectors reduce touch sensitivity through the rear membrane and can make controlling the phone difficult.

Using the AxisGO Underwater

Your iPhone uses a capacitive touch screen which will not function the same underwater as it will above. Functionality loss will occur to the touchscreen when the AxisGO is used underwater. Before going underwater make sure that your camera app is open. You can use the volume buttons to fire the camera, or start/stop video recording. When staying below the surface for extended periods (ie diving) follow the below tips:

-   Set the phones 'Auto-Lock' to never. Settings>Display & Brightness>Auto Lock

- Turn 'Aeroplane Mode' on.
- Keep the camera app open before you submerge
- Select your prefered capture method first ie, photo or video etc

All settings can be changed as soon as you resurface with your AxisGO.

iPhone Camera App

Your AxisGO allows full control over the iPhone Camera App. When you have launched the app it is easy to swipe through capture modes, swap between front and rear cameras, review pictures and use the shutter button. As well as the on screen shutter button, photos can be captured by pressing either of the volume buttons. Holding the volume buttons or shutter button down will also allow you to shoot bursts of photos, great for fast action moments. The volume buttons can also be used to start/stop video recording. Placing your phone in 'Aeroplane Mode' will prevent photo or video capture being interrupted by calls or notifications

To lock focus and exposure of a subject, press and hold the touchscreen on the desired subject. You can also adjust the exposure by sliding the sun image up or down. You can zoom the camera by pinching the screen.
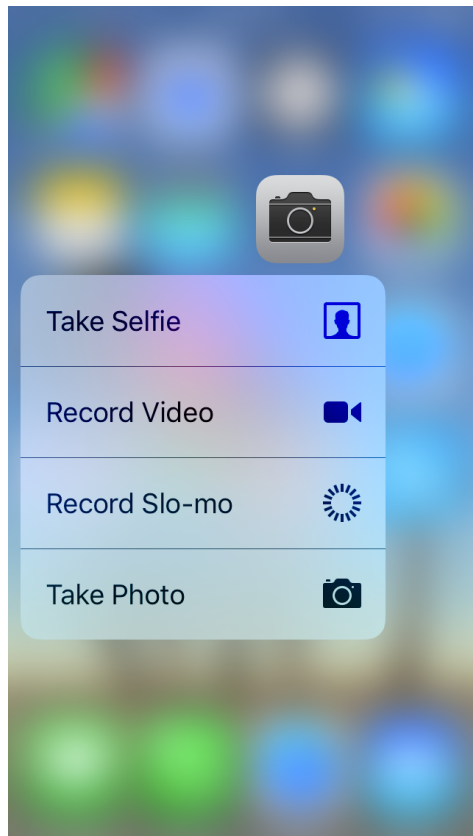
AE/AF Lock

3D Touch

The iPhone 7 and 7+ use 3D Touch to create shortcuts for opening apps. Due to the sensitivity of the rear membrane 3D touch can be activated easily by accident. You can change the settings of 3D touch to require firmer pressure for activation, or turn off 3D Touch in the phone settings altogether. Settings>General>Accessibility>3D Touch

3D Touch Pop Up Menu

Battery Life Tips

- Leaving your phone in Aeroplane Mode will save battery life and stop any calls or notifications interfering with your video or still photo capture.
- Activate Low Power Mode to reduce the amount of background activity that uses battery power. Settings>Battery>Low Power Mode
- Using the camera app from the iPhone lock screen is the fastest way to return your camera to sleep when not needed. Simply swipe left from the lock screen to open the camera app, then hit the home button when finished.
- Keep the phone display brightness lower if full power is not needed. Settings>Display Brightness
- Turn 'Raise to Wake' off if not needed. Settings>Display & Brightness>Raise to Wake
- If using your phone above water only, set the 'Auto-Lock' to 1 minute. Settings>Display & Brightness>Auto Lock

Safety Information

Do not exceed depths of 10m/33ft.
Do not exceed depths of 3ft without a phone installed in the AxisGO.
Always use your AxisGO with a leash or the provided wrist strap.
Never store your AxisGO in direct sunlight or environments exceeding temperatures of 30c/86f.
Do not store your phone inside the AxisGO in direct sunlight.
The included wrist strap is intended only for calm water use. The 'AxisGO Sports Leash' (sold separately) should be used in the surf or any turbulent water.
Contains small parts which may be a choking hazard. Not suitable for children under 3 years of age.
Warning: Practice extreme caution when diving into deep water, swimming in surf or other dynamic outdoor pursuits. Only use this product in settings that are within yours or other's capabilities. Serious injuries or drowning could occur if you are not a competent swimmer for the prevailing conditions.

Care and Maintenance

After each use, remove your phone before again closing the AxisGO and rinsing it thoroughly in fresh water.
Rinse the latch mechanism and spring thoroughly after each use to ensure it retains full operation.
Dry your AxisGO before storing.
Store in a cool, dry area.
Keep your AxisGO in the provided soft case when not in use.
Use the provided grease periodically on the rear main and lens port o-rings to reduce friction and increase operating life. Only a small amount of grease should be applied each time.
Do not let any sunscreen come into contact with the rear membrane. Wipe off and rinse any sunscreen from the AxisGO as soon as possible if contact is unavoidable.
If travelling by air, remove the lens port from the AxisGO.
Take care not to displace the rubber bumper inserts inside the AxisGO when removing your phone. If they are misplaced, replacement packs are available through the website.
Keep sharps away from the AxisGO that could damage the rear membrane.
Whenever mounting anything to the AxisGO ensure the correct size bolt is used so as to not damage the mount threads or to bottom out and damage the AxisGO.

Warranty

AxisGO – 1 Year Product Warranty

We make every effort to ensure that our products are made from the highest quality materials and workmanship. Should you not be completely satisfied with one of our products, we encourage you to contact us so that we can promptly resolve any problem you may be experiencing. Our company representatives will deal with your issue quickly and decisively.

As many AquaTech products are often used in extreme and volatile environments, we are unable to cover for loss or damage of equipment, personal injury or financial loss. To reduce the risk of these losses occurring, we strongly recommend you read the relevant product instructions carefully and test the product before use.

What does the warranty cover?
This warranty covers any defects in materials or workmanship, with exceptions stated below.

How long does the Coverage last?
This warranty runs for 1 year from the date your product is received.

What is not covered?
The warranty does not cover damage as the result of normal wear and tear. Determination of what constitutes normal wear and tear will be at the discretion of AquaTech service centers.

The warranty guarantee only applies to the original purchaser of the product when purchased from AquaTech direct or through one of our authorized dealers. Therefore, we may ask for proof of purchase.

This warranty does not cover for any loss of associated equipment such as cameras, lenses or other associated equipment not sold by AquaTech. Loss of income, reputation or other financial expenses, such as personal injury are also not covered by this warranty.

Shipping costs for returned products are the responsibility of the customer.

What AquaTech will do:
AquaTech will repair any defect that proves defective in materials and workmanship. If repairing is not possible, AquaTech will replace the product, or, offer a store credit for the original purchase price, whichever is agreed to by the customer and AquaTech / Retailer store.

How to get service:
Email: contact@aquatech.net and we will advise where to send your product. Alternatively, you may call:

USA: +1 714 968 6946 | Australia: +61 2 4268 3550.

Limit of liability:
In the event of a product warranty claim, AquaTech is only liable for the value originally paid for the product.
Losses of associated equipment, income or any other financial costs will not be covered under this warranty, under any circumstances.

Returns Policy - Aquatech Online Customers only:
If you are not completely satisfied with your product purchase you may return it to AquaTech within 7 days of receiving your order and we shall refund the purchase price of the item/s upon receipt in our USA or Australian store.

AquaTech will not refund any shipping and credit card costs.
The customer is responsible for shipping cost of the returned items. A re-stocking charge may be applied in some countries.

How State Law Applies
This warranty gives you specific legal rights, and you may have other rights which vary according to the state or country in which you are located.

Legals

Please practice extreme caution when diving into deep water. Only use this product in settings that are within yours or other's capabilities. Serious injuries or drowning could occur if you or others are not a competent for the prevailing conditions.

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AxisGO Button (Patent Pending) is the property of AquaTech (NSW) Pty. Ltd.

iPhone is a trademark of Apple Inc., registered in the United States and other countries. Apple Inc., is not responsible for the operation of this device or its compliance with safety and regulatory standards.

SMS is a trademark of Apple Inc.

By using this product you agree to the terms and conditions listed on the AxisGO website.

For help and support, visit: AxisGO.com.
Designed in Australia and the U.S.A. Made in China.